

Cleaning and Care of Solid Surface Products

What is Solid Surface?

Wallgate's Solid Surface sanitary ware products are made from a composite of fine grade aluminium tri-hydrate filler (ATH) and the highest quality polyester resins. This provides a close knit molecular structure which is very tough and highly resistant to chemical attack; it achieves the highest rating on the ISO EN 19712-3-2007 standard for durability, stain resistance, cigarette burns etc. The resulting material is very durable, non-flammable (to BS476 Pt.6 class "0" & Pt.7 class "1") fade and stain resistant material with anti-microbial properties (to ISO 22196 and ISO 846).

Daily Cleaning

Wallgate Solid Surface products benefit from extremely long life-spans (25 years plus), low maintenance and inherent cut & scratch resistance. We recommend daily cleaning with a non-alkaline proprietary cleaner using a cloth ensuring that all surfaces are covered, thoroughly rinsing afterwards.

For WC cleaning, as with any WC pan, we recommend using a toilet brush along with cleaning products for internal cleaning around the bowl and outlets. The solid surface material is sealed, tough and will withstand 'aggressive' brushing and appropriate cleaning materials. In hard water areas we recommend an anti-limescale bathroom product to avoid limescale build up.

Persistent Stains

Persistent stains, such as limescale build up, surface marks, cigarette burns and hair dye can be removed using an abrasive fine grit powder cleaner from the Wallgate Cleaning Kit or Cleaning Materials Guidance Document (see below) and a scouring pad. This will remove most stubborn marks and restore the surface colour. Should you wish to polish the material apply a Solid Surface cleaner and polish by spraying the surface and working in with a cotton cloth. Finally buff with a dry cotton cloth bringing the product to a glossy shine.

Restoration

Due to the long lasting nature of Wallgate Solid Surface (typically 25 years plus), the product may experience physical damage (Deep surface marks or scratches), which may require rectifying. This can usually be carried out on site. In extreme cases the product may need repairing, which can be carried out in situ by one of our engineers, (for further details of refinishing or to arrange for a Wallgate engineer please contact Wallgate).

Cleaning Materials

For examples of suitable proprietary cleaning materials please see the Wallgate Cleaning Materials Guidance Document. For your convenience Wallgate also offers a pack containing all of the materials required for daily cleaning, as well as minor restoration, to keep your solid surface products both hygienic and looking attractive.

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For further information please contact our Sales Department on 01722 744595 or sales@wallgate.com

Tel: +44 (0) 1722 744 594

Fax: 01722 742 096

Email: sales@wallgate.com

Web: wallgate.com

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